

At FORTRESS, the safety of our employees and clients is extremely important to us. Therefore, we have implemented the following protocols:

Fortress personnel will wear a mask/face covering at all times during our visit and we require that all persons at the residence/site also wear a mask/face covering at all times during our visit.

Fortress requires that no other 3rd party vendors are on site during our scheduled service appointment.

Fortress requires that all persons maintain a social distance of at least 6' from our staff at all times.

Fortress requires that an open clear area within the site be provided for our team to perform their scheduled services.

Fortress requires that client provide our staff with a sink, water and soap in order to wash hands during our visit.

Failure to comply with the above safety protocols will result in cancellation of the service and a cancellation fee will apply.